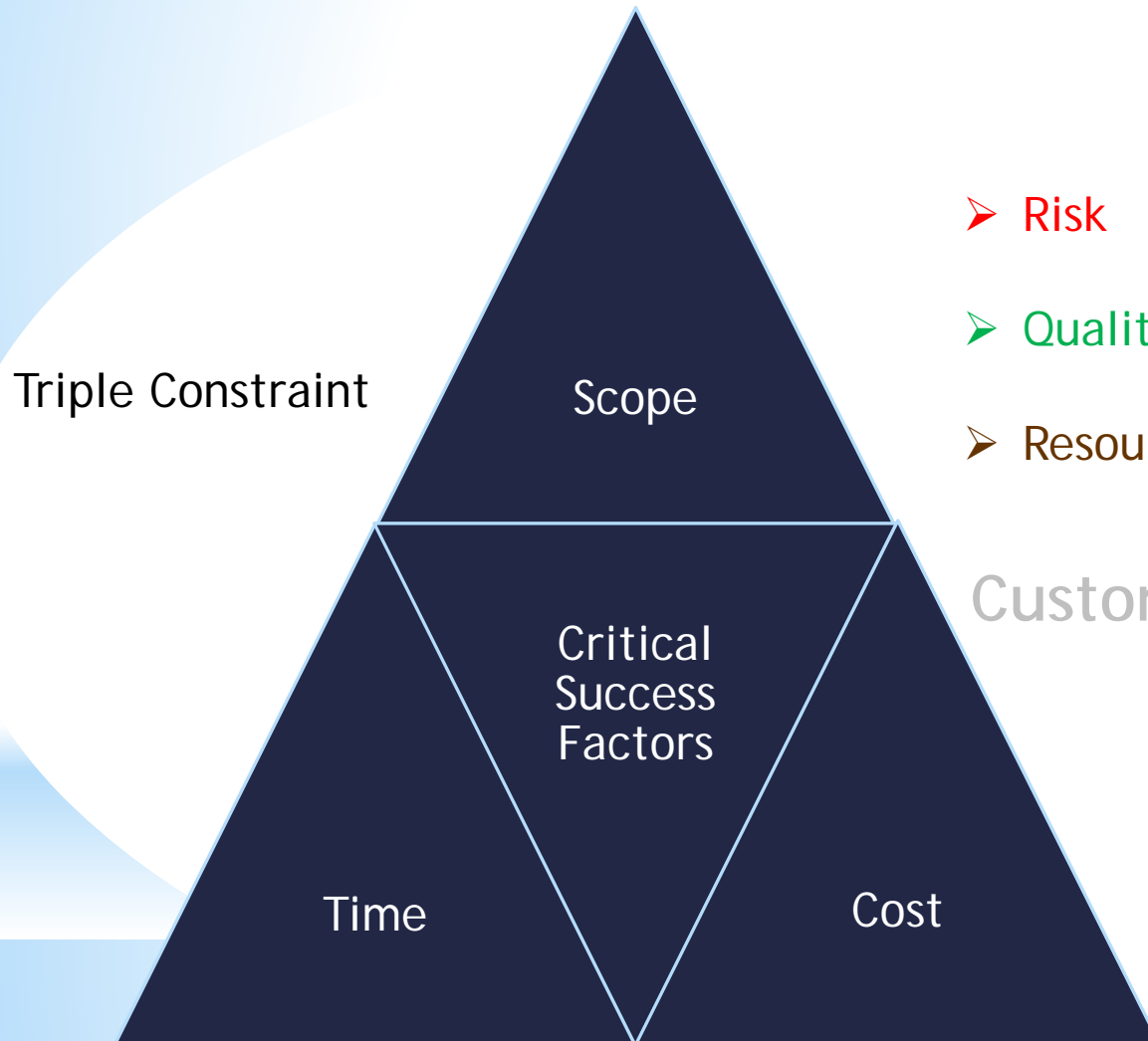


PLANNING

Project constraints



- Risk
- Quality
- Resources

Customer satisfaction